



Troubleshooting Guide

## **Pendant Alarm Plan** Tynetec Reach with Pendant

White & black units

# Pairing your pendant

If your pendant is lighting when pushed, but not triggering your alarm, you can repair it with the simple instructions below.

1. Press and hold the top **GREEN** button on the unit until it flashes. Release the button and the unit should announce '**TRIGGER RADIO DEVICE**'.
2. Press the button on your pendant until the **RED** light flashes and your unit announces '**PENDANT**'.
3. Once the pendant stops flashing, press the **GREEN** button on your unit to save the changes.

Your pendant is now paired with your alarm unit and will work normally.

Please make sure to place a **TEST CALL** once pairing has completed.



# Turning the alarm off

If you need to turn the alarm off due to a problem in the home or with the device, follow the simple instructions below.

- 1) Turn the mains supply off and wait for the unit to announce '**please check your main supply**'.
- 2) Press and hold the **GREEN** button until the unit beeps **ONCE** and immediately release the **GREEN** button and the unit will announce '**powering down**'.
- 4) The alarm is now switched **OFF**

The telephone plugged into the unit will still operate when the unit is switched off.

